Imaging/Radiology Services Frequently Asked Questions (FAQs) Aetna Members

- 1. Where are Aetna's in-network non-hospital affiliated freestanding facilities in Delaware? Members can view the list of Aetna's in-network non-hospital affiliated freestanding facilities in Delaware on SBO's website.
- 2. Where are Aetna's in-network non-hospital affiliated freestanding facilities outside of Delaware? Aetna members will need to search for out-of-state, in-network non-hospital affiliated freestanding facilities using Aetna's DocFind.
- 3. Do the copay differentials for site of care effective July 1, 2018 include pediatric tests? Yes, the copays effective July 1, 2018 as outline on SBO's website applies to all member tests, including pediatric tests.
- **4.** Do the copay differentials for site of care effective July 1, 2018 include inpatient tests? No, the copays effective July 1, 2018 as outline on SBO's website only apply to outpatient tests.
- 5. If I am a breast cancer survivor, are my mammograms considered preventive or diagnostic (i.e. will I be charged a copay)?
 - For mammograms billed as diagnostic, members will be charged a copay if using an in-network, hospital affiliated facility. Members who choose to have these services at an in-network non-hospital affiliated freestanding facility will not. Mammograms billed as routine (including 3D effective July 1, 2018) and following the preventive schedule guidelines, will be covered at 100%. If you are having the mammogram annually, ask your physician to code as preventive.
- 6. I was scheduled for a test and received a call from US Imaging. Who is US Imaging? US Imaging (USIN) assists Aetna members with scheduling high-tech imaging tests at in-network non-hospital affiliated freestanding facilities. Members can find more information on USIN on SBO's website.